

FIGURE 1

100

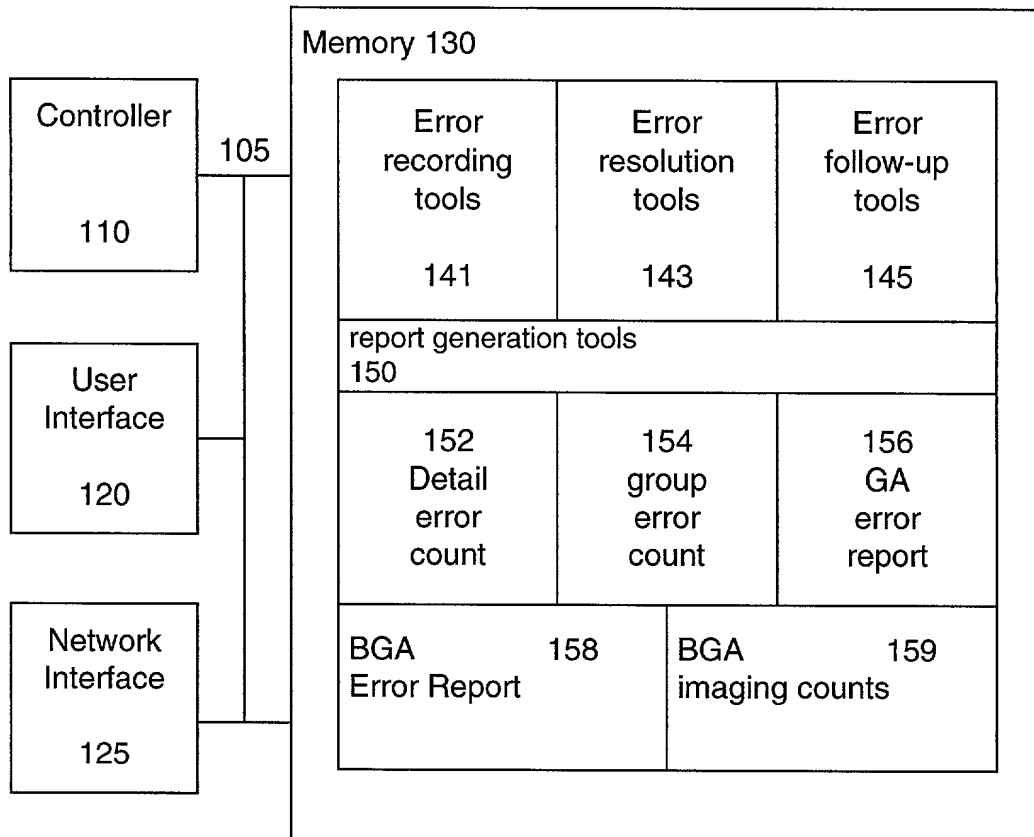


FIGURE 2

200

210

212 214 216

Error Log

Date: 05/30/2001 215 Incident No: 217

220

Policy Information

Policy No: 221 B.G. Agent: 224

*Last Name: 222 *Work Type: 225 *G.A. No: 227

*First Name: 223 *Doctor Name: 226 Case No: 228

From

230

*Reported By: 231 Company: 232

Department: 233

To:

240

E-Mail To: 241

Error

250

*Error: 251 *Check No: 252

*Description: 253

Resolution

Date: 05/30/2001 261 Company: 263

*Resolved by: 262 Department: 264

260

*How: 265

*Other: 266

*Route To: 267

Routing History: 271

270

Comments: 272

Comments, Questions and Suggestions: 273

280

Save & Send 281 Add New Record 282 Save Changes 283 Cancel 284 Exit 285

FIGURE 3

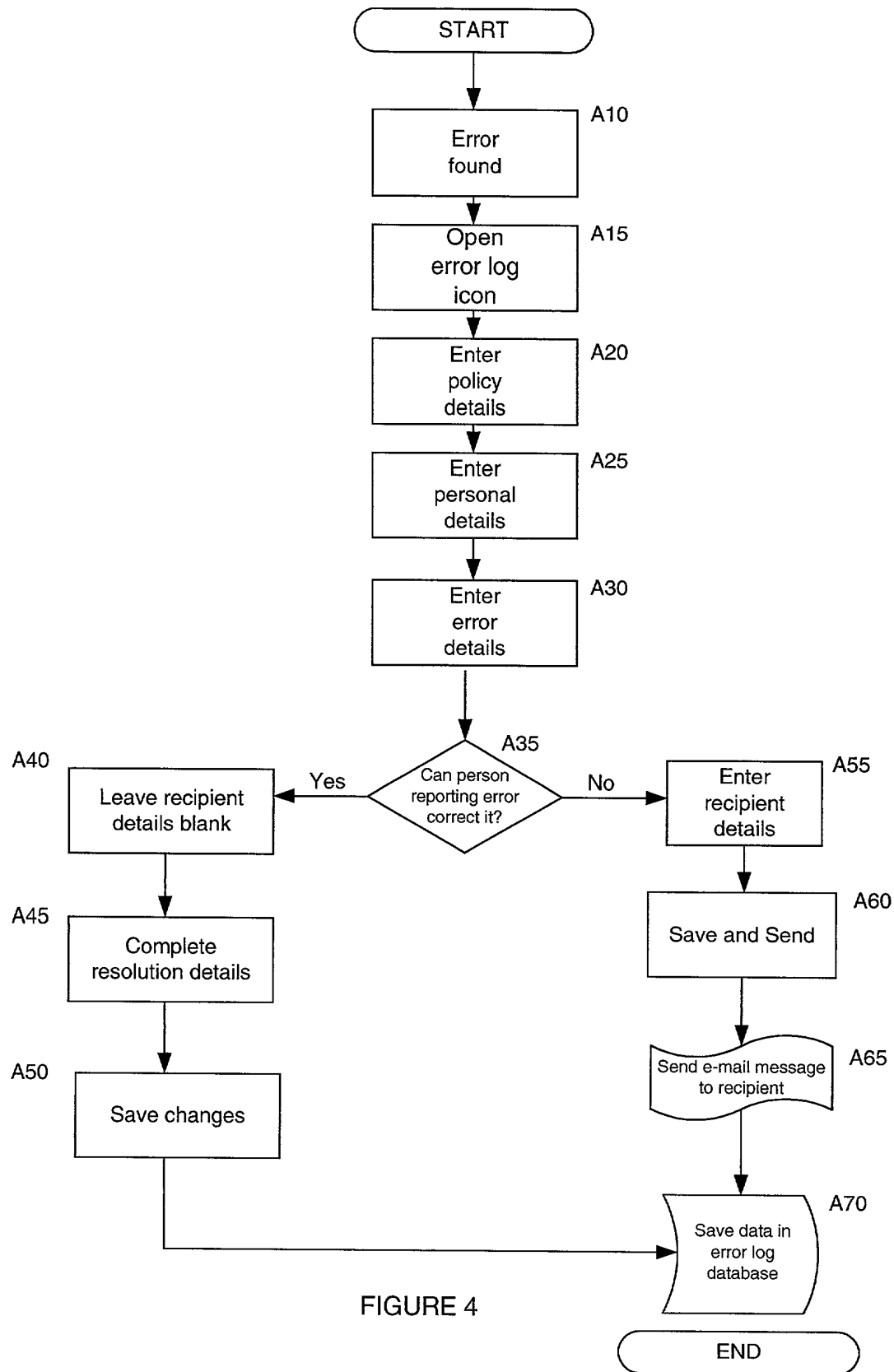


FIGURE 4

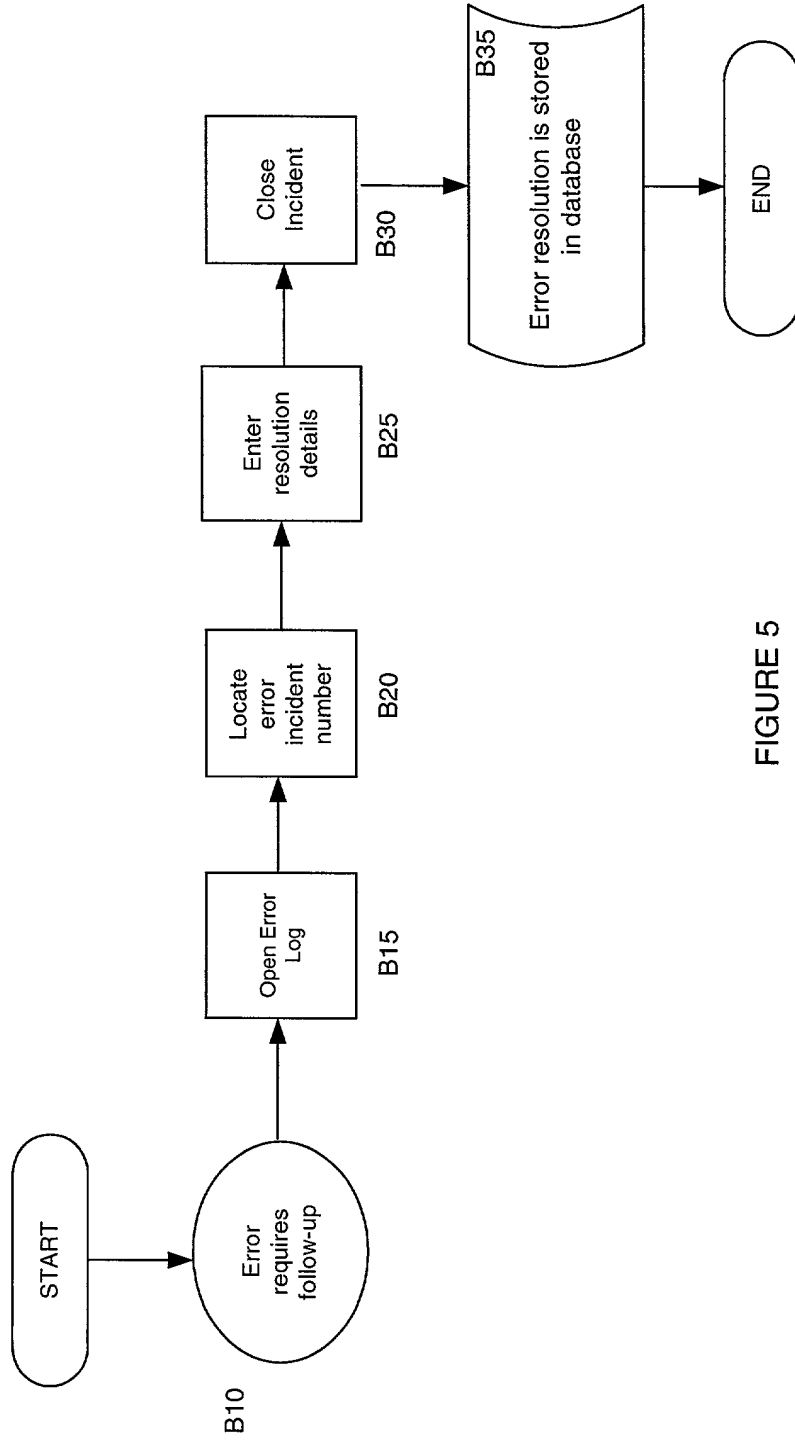


FIGURE 5

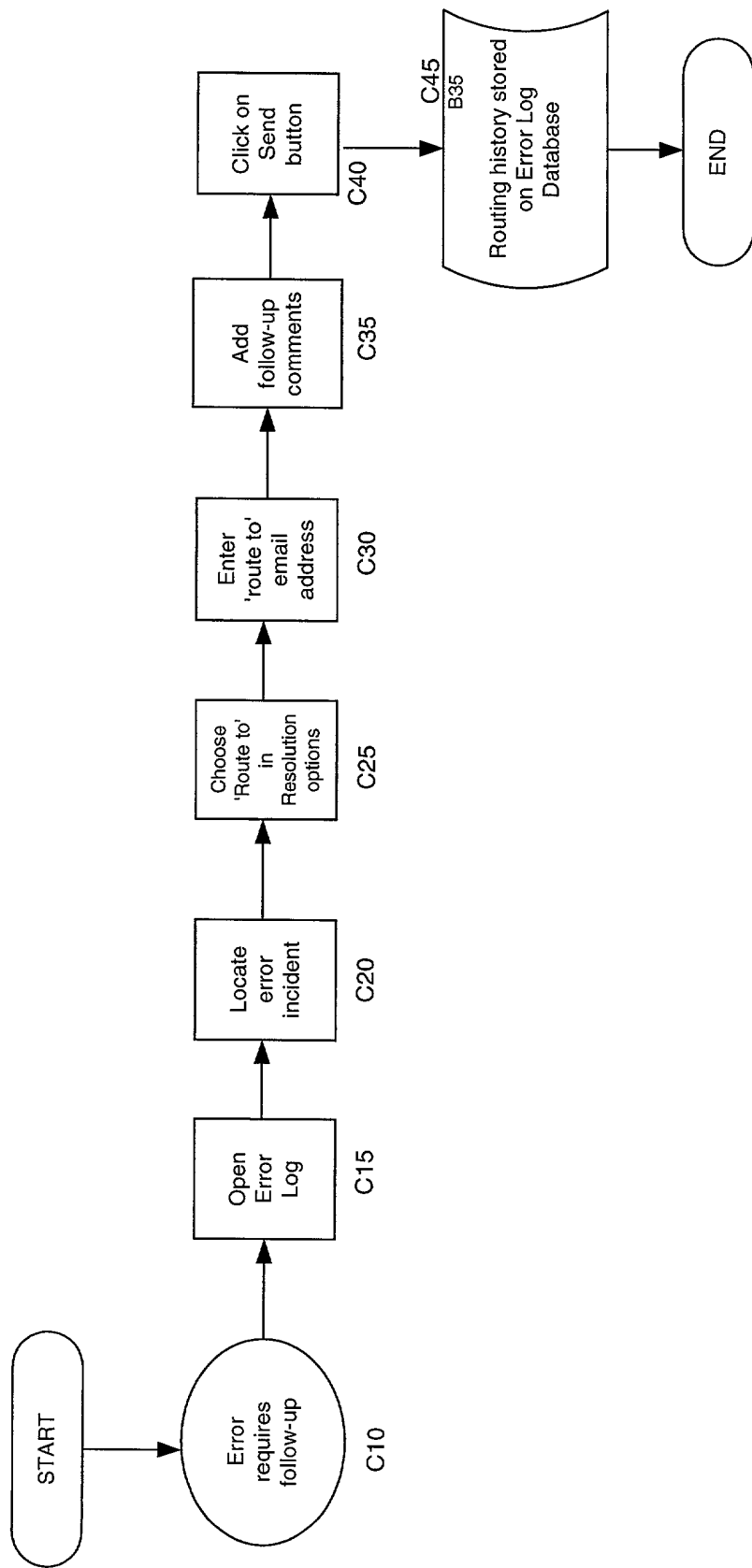


FIGURE 6